



Planning Holiday Freight Shipments

UPS Supply Chain Solutions®

The information in this handout applies to UPS North American Air Freight customers only. For information about UPS small package schedules and services, go to www.ups.com/compass.

During the holidays, the volume of shipments moved in our network surges to a yearly high. Our holiday schedule listed below will help you plan your air freight shipments during this busy time of year. Volumes are especially high on peak days during the week of Christmas (Dec. 21 – 24.) The guarantee is suspended for UPS North American Air Freight shipments picked up on Dec. 21, 22 and 23.

Holiday Schedule – 2009

Thanksgiving

Thursday, Nov. 26 No pickup or delivery.

Christmas

Friday, Dec. 25 No pickup or delivery.

New Year's

Friday, Jan. 1, 2010 No pickup or delivery.

For your most urgent needs, consider UPS Express Critical®. This service can help you meet your company's need for sending same-day and highly urgent shipments during Peak Week. Call 800-714-8779 or visit www.upsexpresscritical.com.

We appreciate your business. By informing you of our plans, we hope to make it easier for you to manage your shipping during this period. For more information, please call UPS at 800-443-6379.

Peak Week Changes 2009

- During Peak Week (December 21-24), UPS Next Day Air® Freight and UPS 2nd Day Air® Freight shipments will be subject to delay.

In order to reduce service disruptions, UPS will not accept the following North American Air Freight shipments during Peak Week:

- Shipments with Oversized Pieces (any piece with a length greater than 120 inches or width greater than 83 inches or a height greater than 76 inches) will be accepted in UPS 3 Day FreightSM service only. They will not be accepted in UPS Next Day Air Freight service or UPS 2nd Day Air Freight service.
- Shipments requiring Transportation Protective Services (Constant Surveillance Service or Signature Security Service)

Special Notes

The UPS holidays (Nov. 26, Dec. 25, and Jan. 1) are non-transit days. There will be no movement of UPS North American Air Freight shipments on those days.